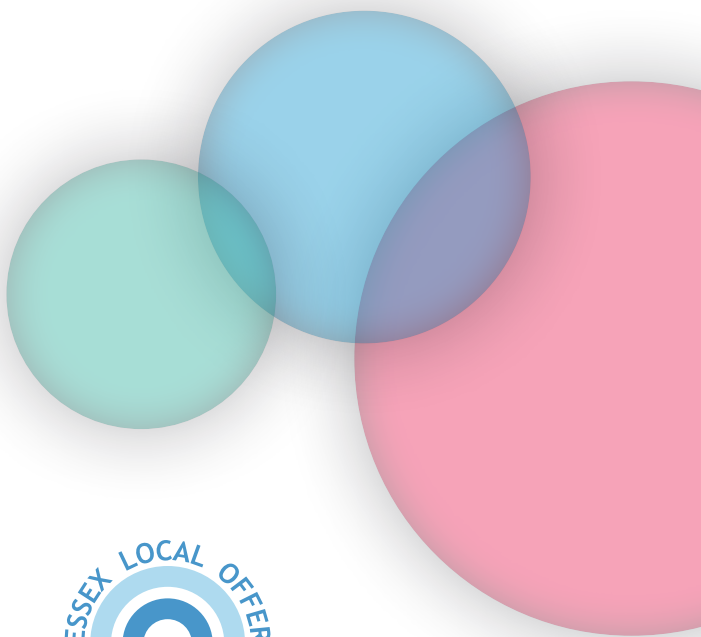


## Ways to contact us

**Through the Local Offer portal**  
[www.essexlocaloffer.org.uk](http://www.essexlocaloffer.org.uk)

**By telephone**  
Contact Essex: 0845 603 2200

**By text**  
Contact Essex: 08457 585592



This information is issued by  
**Essex County Council, Education and Lifelong Learning**

You can contact us in the following ways:

By email:  
[essex.localoffer@essex.gov.uk](mailto:essex.localoffer@essex.gov.uk)

Visit our website:  
[www.essexlocaloffer.org.uk](http://www.essexlocaloffer.org.uk)

By telephone:  
**Schools line: 0845 603 2200**

By post:  
**Essex County Council, Essex Local Offer, E2,  
County Hall, Chelmsford, Essex CM1 1QH**

Read our online magazine at  
[essex.gov.uk/youressex](http://essex.gov.uk/youressex)

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The information contained in this document  
can be translated, and/or made available in  
alternative formats, on request.

Published August 2014



## Services and support for special educational needs and disability



[www.essexlocaloffer.org.uk](http://www.essexlocaloffer.org.uk)

CDS118831



## What is the Local Offer?

The Local Offer is published as part of the SEND reforms under the Children and Families Act.

### The Local Offer will:

- Give you information about education, health and care services
  - Give you information about leisure activities and support groups
  - Hold all the information in one place
  - Be clear, comprehensive and accessible
  - Make service provision more responsive to local needs and aspirations
  - Be developed, monitored and reviewed with service providers and service users
- 

## Who is it for?

### The Local Offer is for:

- Children and young people with SEN and/or disabilities (SEND)
- Children and young people from 0 to 25 years
- Their parents and carers
- Practitioners and professionals

## How will it help me?

### The Local Offer will:

- Make it easier to find out what you need to know
  - Help you to be less dependent on other people or word of mouth
  - Help you to find the nearest and most suitable services
  - Help you to ask the right questions
  - Help you to provide feedback about what is needed and raise concerns
- 

## What makes the Local Offer different?

### The Local Offer should:

- Not be just a directory or list of services
- Help you to identify support
- Give transparent information about decision making, access and eligibility for services
- Give financial information
- Be organic and constantly be refreshed and developed

## How do I get involved locally?

In Essex, we want to grow and develop our Local Offer.

If you are a parent/carer, please contact your local family support group who will welcome your input and talk to you about current opportunities. A list of groups can be found on our Local Offer portal:

[www.essexlocaloffer.org.uk](http://www.essexlocaloffer.org.uk)

If you are a school, provider or practitioner, you can help your organisation to prepare their Local Offer and involve your service users too.

If you are a child or young person you can also get involved by helping your school or college and other people who work with you to understand what you want to know and how best to tell you about the services and support available.

